

November 16, 2007

Mr. John Sileo  
The Sileo Group  
381 S. Broadway  
Denver, Colorado 80209

Dear John:

I wanted to personally thank you for providing the centerpiece event for our Information Security Awareness week. Your spirited, emotional and thought provoking presentation was able to deliver a targeted message, which in turn generated excitement and discussion about Information Security among our senior staff and supervisors. It was exactly the kind of presentation that we were looking to provide to our audience.

Your Identity Theft Prevention presentation was effective in delivering the message that Identity Theft is a real problem that affects many American's personal lives. Your message was well received by the managers and senior staff that attended the presentation.

I have received feedback from a number of the attendees that as a result of your presentation, they were able to connect with the message that the protection of customer information is important to the organization. Your presentation helped them understand that a lack of stewardship regarding information protection, can lead directly to Identity Theft exposure among our customers.

Once again I thank you for helping make the first NJM Information Security Awareness week a great success. Next year's presenter will have big shoes to fill. I wish you well in your future endeavors.

Best Regards,



Fernando A. Reiser, CISSP, CISM, CISA  
Information Security Administrator  
New Jersey Manufacturers Insurance Group  
(609) 883-1300 Ext:7396  
freiser@njm.com