



955 Jefferson Ave.
Valley Forge Corporate Center
Norristown, PA 19403-2497

September 13, 2007

Mr. John Sileo
The Sileo Group
381 S. Broadway
Denver, CO 80209-1522

Dear John:

We would like to thank you for the "Identity Theft Jujitsu" talk that you presented to PJM Interconnection at our Social Engineering Awareness Day on September 11. The Security Triad has received all positive comments on your speech and its message. It is our hope your "Stop, Chop, Lock and Block" message is something that everyone applies not only to their personal lives, but also to their everyday business within PJM.

On a personal side, it has been a pleasure working with you and your staff in bringing this engagement together. The Sileo Group's professionalism and preparedness helped PJM in pulling off a flawless event.

Sincerely,

A handwritten signature in black ink, appearing to read "Joe Callis".

Joe Callis for the PJM Security Triad

cc: Ronald Bradley, CSO, PJM Interconnection
John Dyer, General Manager, PJM Interconnection